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Welcome. Please [create an account](#) or [Sign in](#).**HOLIDAY HELP** Store hours, ordering deadlines, returns and more. [Details >](#)

Thank You for Your Order



Please print this page for your records (we'll also e-mail this information to you).



Send a Gift Announcement

To create yours, follow the link on your order confirmation e-mail, which will arrive shortly.

[Learn more about gift giving options >](#)

Best Buy Community Forum

Ask questions and exchange ideas to get the most from your technology.

Do it now >



Order Date: 12/20/2008

Order Number: **BBY01-280701046564**For proper e-mail delivery, please [add Best Buy](#) to your address book. (We'll e-mail this confirmation to tony.diloreto@gmail.com.)

Important Store Pickup Information

1. Wait to receive **2 e-mails**. The second e-mail confirms that your order is in stock and available for pickup.
2. For security purposes, only the person who placed the order can pick it up. Please bring your order #, photo ID and purchasing credit card (the name on the credit card used for purchase must match the name of the person who is picking up the order). If you purchased using a Gift Card only, please bring your order # and photo ID. [Learn more](#).

Order Summary

Qty.	Product Description	Delivery Information	Total
1	Sony - Blu-ray Disc Player with 1080p Output BDP-S350 SKU: 8911396 Scheduled for store pickup (We will e-mail you a pickup confirmation)	Clarence NY 4401 TRANSIT RD BUFFALO, NY 14221 Phone: 716-633-2157 Hours: Mon-Sat 8:00am-11:00pm Sun 8:00am-11:00pm Map & Directions	\$249.99
1	Hancock - Widescreen Dubbed Subtitle AC3 - Blu-ray Disc SKU: 9075001 Scheduled for store pickup (We will e-mail you a pickup confirmation)	Clarence NY 4401 TRANSIT RD BUFFALO, NY 14221 Phone: 716-633-2157 Hours: Mon-Sat 8:00am-11:00pm Sun 8:00am-11:00pm Map & Directions	\$0.00
1	The Dark Knight - Widescreen AC3 Dolby - Blu-ray Disc SKU: 9124743 Scheduled for store pickup (We will e-mail you a pickup confirmation)	Clarence NY 4401 TRANSIT RD BUFFALO, NY 14221 Phone: 716-633-2157 Hours: Mon-Sat 8:00am-11:00pm Sun 8:00am-11:00pm Map & Directions	\$27.99

Payment Information

Gift Cards
N/A**Reward Certificates**
N/A**Promotional Codes****MasterCard** *****7368Tony DiLoreto
810 RESERVE RD
BUFFALO, NY 14224 USA

N/A

Product Total: \$277.98

Tax: \$24.32

Order Total (charged to credit card): **\$302.30****Important Information About Your Order****Order Questions:**

If you have questions about your order, please contact [Customer Care](#).

Order Status:

Order status and tracking will be available to you shortly after your order submission. Simply select [Order Status](#).

Delivery:

Please make sure an adult (age 18 or older) is home to sign for deliveries.

Gift Cards:

If you've used a Gift Card for this purchase, save your Gift Card until you've received the item and are sure you want to keep it. Gift Cards will be credited if you return or cancel an item. [Learn more](#).

Performance Service Plan (PSP):

Your PSP will be e-mailed to you. Please print this e-mail and save it for your records.

Store Pickup:

Before going to the store, please wait to receive 2 e-mails:

1. **Order confirmation e-mail** — typically arrives immediately and confirms your pickup request.
2. **Store pickup notification e-mail** — This e-mail arrives within 45 minutes on average, and confirms your product is in stock and available for pickup. (If you ordered after store hours, you will not receive the store pickup notification e-mail until the next business day.)

For security purposes, only the person who placed the order can pick it up. Please bring your order #, photo ID and purchasing credit card (the name on the credit card used for purchase must match the name of the person who is picking up the order). If you purchased using a Gift Card only, please bring your order # and photo ID. [Learn more](#).

Best Buy Installation Services

Best Buy offers a number of professional in-home services to provide you with installation, servicing, support and assembly of various products. Fees depend upon the type of service or support provided. [Learn more](#).

Rebate Information:

Go to the online Rebate Center for details on submitting and tracking a rebate. After submitting your request, it may take up to 8 weeks to receive your rebate.

Customer Care may be able to assist with the following:

- Change shipping address or delivery methods
- Extend backorder
- Schedule/cancel appliance installation
- Return a PSP or PRP
- Cancel order items (**NOTE:** If you'd like to cancel a BestBuy.com order being shipped, you must do so **within one hour** of submitting your order)

Order now with confidence because if a gift doesn't quite work out, Best Buy offers an easy, no hassle return policy for the holidays.

January 24, 2009:

Extended return deadline for qualifying gift purchases made between November 1 and December 24, 2008.

Product exceptions

Gift type	Return deadline
<ul style="list-style-type: none"> • Monitors • Projectors • Digital cameras • Camcorders • Radar detectors 	14 days from Christmas: January 8, 2009

<ul style="list-style-type: none"> • Video games purchased used 	
<ul style="list-style-type: none"> • Desktop computers • Notebook computers 	<p>Online orders: 14 days from date merchandise is received</p> <p>In-store purchases: 14 days from date of purchase</p>

Policy exceptions

- Purchases made before November 1 or after December 24, 2008
- Non-gift purchases
- Opened software, music, movies and video games

These exceptions are subject to the terms of our [standard online return policy](#).



Gift Cards

- Buy a gift card
- Check your balance



Credit Cards

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- Apply now
- Make a payment



Reward Zone® Program

- Learn more
- Check points

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Need help? We're available 24/7 at 1-888-BEST BUY (1-888-237-8289)

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We'll call you now
[click to talk](#)

